



# User Manual

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## Table of Contents

Introduction.....	5
Quick Start .....	6
Overview.....	8
Accounts .....	11
Events .....	12
Alerts.....	13
1-Click Execution.....	14
SL/TP Editor .....	15
Visual SL/TP Indicator .....	16
Multiple Accounts.....	17
Account Groups .....	19
Account Tabs .....	21
Grouping Orders .....	22
Break-Even.....	23
Close-On-Master.....	24
One-Cancel-Other.....	25
Move Stop Loss.....	26
Close Orders .....	27
Stealth Mode .....	28
Resetting Orders.....	29
Presets .....	30
Trailing Stop.....	32
Modify Order .....	33
Stop Reverse.....	34
Clone Settings.....	36
Clear Errors .....	37
Partial Close .....	38
Scale In.....	39
Symbols.....	41
Symbol Groups .....	42
Console Security .....	43

Built-in Webserver.....	44
Reset Configuration.....	45
Other Features.....	46
Expiry Price on Pending Orders .....	46
Manual Activation of Pending Orders .....	46
Advanced Settings .....	47
Troubleshooting .....	49
Connecting to MetaTrader .....	49
No Quotes.....	49
Manual EA Installation.....	50
Tips & Tricks.....	51
Tight Trailing Stop.....	51
Tight Pending Orders.....	51
Sneaky Hedging .....	51
Support .....	52

## Introduction

FX Synergy is a multi-purpose trade management application. It supports up to 20 accounts and runs alongside existing MetaTrader 4 terminals offering a wide range of features not found in the standard MetaTrader terminal. This user manual explores all functionality. Pure content, no filler. It's a prerequisite that you have some experience with the MetaTrader terminal.

If you are using FX Synergy for the first time, we highly recommend that you use a demo account to test the different features before applying them to any live account.

Before using FX Synergy you should be aware of the following:

- Always use the latest version of MetaTrader.
- When updating FX Synergy or the Expert Advisor to the latest version, both FX Synergy and the MetaTrader terminal should be temporarily closed.
- The MetaTrader terminal can only execute one order at a time. This is a limitation of the terminal, not FX Synergy. When the terminal is waiting for the broker to execute an order, no other orders can be executed on the terminal.
- If you want to manage multiple accounts you need to have one MetaTrader running per account.
- FX Synergy offers features not found in the MetaTrader terminal. Please note that both FX Synergy and the terminal must be running to support these features.
- You are entitled to receive all updates to FX Synergy for a period of up to 6 months after the date of purchase. If you have an update subscription you will receive all updates for as long as the subscription remains valid. FX Synergy automatically checks for new updates.
- Your license key only allows one copy of FX Synergy to run on a single machine. This behavior is enforced by our licensing system. When you run FX Synergy on another machine, you will be asked if you want to activate the license on that machine. You can only activate a license 5 times. If you exceed the limit, please contact customer support.

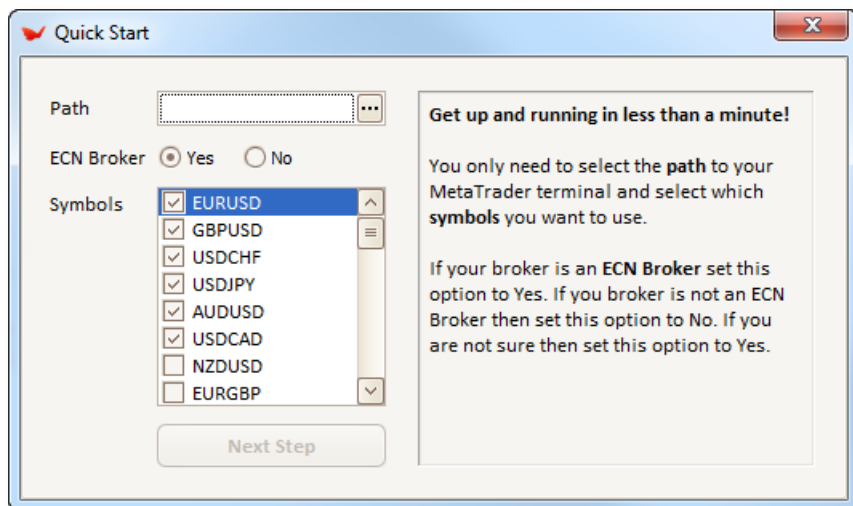
FX Synergy relies heavily on grids to display and modify data. They look similar to a table or spreadsheet, and are very easy to work with, however there are a few key concepts you need to be familiar with:

- If you are able to create new rows in a grid, there will be a specially marked top row used for creating new rows. Simply click in one of the cells in the top row and the editor will open. To select the next cell you can use your mouse, the Tab key, or Enter key. To finalize the row and insert it, you need to let the grid know that you are done editing, to do this either press the Enter key until the row is inserted, or simply click somewhere else on the grid.
- If you want to edit a value (and the value allows editing), you can simply click in the cell to edit the value.
- If you need to select a row (this does not apply to all grids), there will be a special row on the far left with an arrow, denoting the currently selected row.
- When creating a new row, some cells require a value. If required values are missing, they will be visually marked when you try to insert the row.
- If you want to cancel a new row before inserting it, simply press the Escape key.

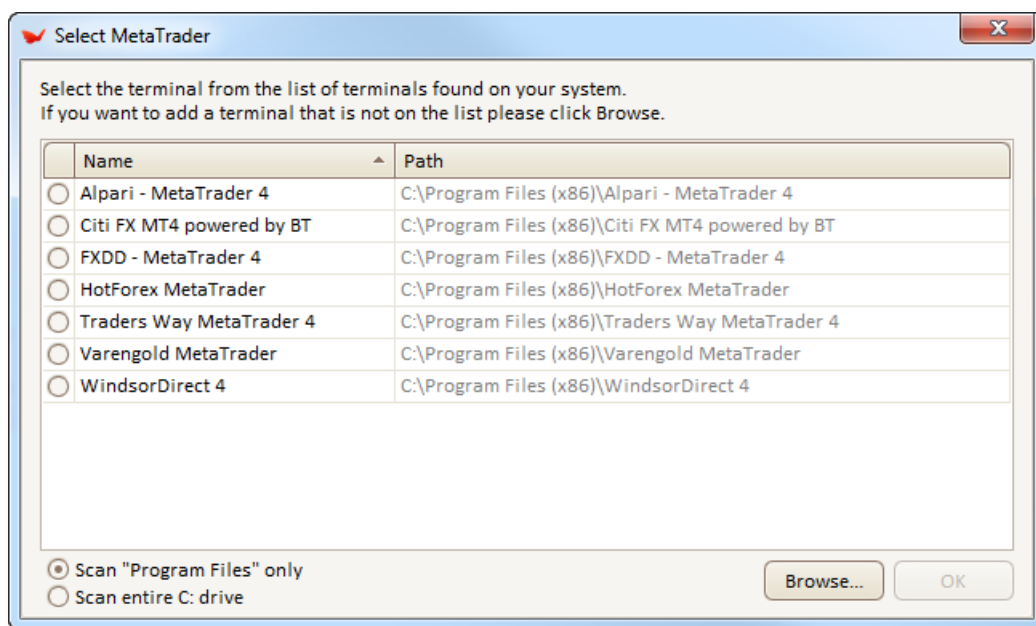
We highly recommend that you spend a moment getting familiar with how the grids work.

## Quick Start

When you start FX Synergy the first time, you will see the Quick Start guide that helps you quickly add your first account. You can add more accounts later.



First, click the **browse** button to select the MetaTrader terminal you wish to add.



FX Synergy auto-detects the MetaTrader terminals installed on your computer. Now select the MetaTrader terminal you want to use. If your terminal is not listed you can click **Browse** to manually add it.

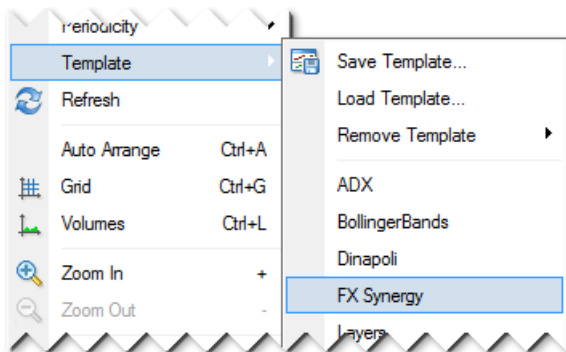
If you are using an ECB broker set this option to **Yes**. If your broker is not an ECN broker set this option to **No**. If you are not sure then set this option to **Yes**. Please note that most brokers state this on their website.

An ECN broker does not allow you to place market orders with SL and TP values. FX Synergy automatically modifies market orders the second they are placed to apply the SL and TP values so you don't have to.

Finally, select which symbols you want to use. The 6 major pairs are already selected. This can be changed later at any time.

When you click **Next Step**, the template is automatically installed on your terminal. If the terminal is not already running, please start it now.

The final step is to load the template on a chart. Open a new Forex chart that will be dedicated to running the template, the symbol and timeframe doesn't matter.



Right-click on the chart and select the **FX Synergy** template. You should now see live quotes in FX Synergy.

## Overview

The main view has 2 primary parts:

- The top half is 1-Click Execution. The tabs are used to select which account or account group trades are placed on. Each tab is setup using presets which define which symbols and settings are used for each account or account group. These are easily customized using Presets.
- The bottom half is Trade Management. Here you get a complete overview of all trades with easy access to perform different operations.

The screenshot displays the FX Synergy trading platform. The top section contains eight tabs for different currency pairs, each with a 1-click execution interface. The bottom section shows a trade management table with columns for Ticket, Symbol, Type, Price, Lot, SL, TP, Open, Pips, Profit, Account, Trail, Reversal, Partial, Scale In, Move SL, and Close. The table lists various trades, including individual trades and grouped trades (Group 1, Group 2, Group 3) with their respective details.

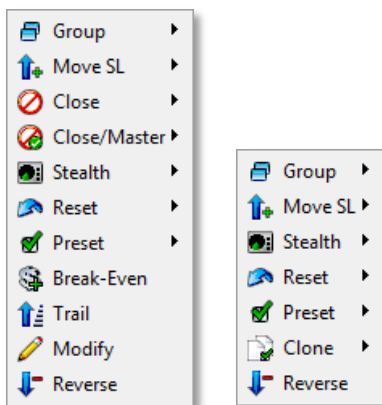
	Ticket	Symbol	Type	Price	Lot	SL	TP	Open	Pips	Profit	Account	Trail	Reversal	Partial	Scale In	Move SL	Close
Lot 2.00, Pips -4.1, Profit -67.94																	
	63811893	EURGBP	• Sell	0.8791	1.00	0.8821	0.8741	14-07-2011 18:50	-4.4	-70.94	Other Account						E 2 5 10 1/4 1/3 1/2 X
	63811936	EURUSD	• Buy	1.4175	1.00	1.4145	1.4225	14-07-2011 18:51	0.3	3.00	Other Account						E 2 5 10 1/4 1/3 1/2 X
Group 1 @ Lot 4.00, Pips 37.2, Profit 372.00																	
	214910583	GBPUSD	• Buy	1.6119	1.00	1.6090	1.6170	14-07-2011 09:15	0.7	7.00	Primary Account						E 2 5 10 1/4 1/3 1/2 X
	63773921	GBPUSD	• Buy	1.6120	1.00	1.6090	1.6170	14-07-2011 10:15	-0.9	-9.00	Other Account						E 2 5 10 1/4 1/3 1/2 X
	63772094	GBPUSD	• Sell	1.6140	1.00	1.6170	1.6090	14-07-2011 09:54	16.9	169.00	Other Account						E 2 5 10 1/4 1/3 1/2 X
	214899209	GBPUSD	• Sell	1.6141	1.00	1.6170	1.6090	14-07-2011 08:54	20.5	205.00	Primary Account						E 2 5 10 1/4 1/3 1/2 X
Group 2 @ Lot 4.00, Pips -23.3, Profit -294.47																	
	214910560	USDJPY	• Sell	79.02	1.00	79.32	78.52	14-07-2011 09:15	-9.4	-118.80	Primary Account						E 2 5 10 1/4 1/3 1/2 X
	63773911	USDJPY	• Sell	79.02	1.00	79.32	78.52	14-07-2011 10:15	-10.6	-138.96	Other Account						E 2 5 10 1/4 1/3 1/2 X
	63811896	USDJPY	• Sell	79.10	1.00	79.40	78.60	14-07-2011 18:50	-2.3	-29.07	Other Account						E 2 5 10 1/4 1/3 1/2 X
	215165237	USDJPY	• Sell	79.11	1.00	79.41	78.61	14-07-2011 17:51	-1.0	-12.64	Primary Account						E 2 5 10 1/4 1/3 1/2 X
Group 3 @ Lot 4.00, Pips -3.6, Profit -18.58																	
	63773916	USDCHF	• Buy	0.8148	1.00	0.8118	0.8198	14-07-2011 10:15	19.0	232.62	Other Account						E 2 5 10 1/4 1/3 1/2 X
	63811897	USDCHF	• Buy	0.8177	1.00	0.8147	0.8227	14-07-2011 18:50	-9.9	-121.21	Other Account						E 2 5 10 1/4 1/3 1/2 X
	63811891	USDCAD	• Buy	0.9592	1.00	0.9562	0.9642	14-07-2011 18:50	-6.9	-71.99	Other Account						E 2 5 10 1/4 1/3 1/2 X
	63811902	GBPUSD	• Buy	1.6125	1.00	1.6095	1.6175	14-07-2011 18:50	-5.8	-58.00	Other Account						E 2 5 10 1/4 1/3 1/2 X

At the bottom of the interface, there are buttons for Settings, Commit, Group, Reset, Move SL, and Close. Summary statistics are displayed: Lot 14.00, Profit -8.99, Pips 6.2, Profit\* 3,855.55, Pips\* 522.1.

The views have several features:

- Clicking the arrow tab on the left will minimize the contents of the tabs while keeping the actual tabs visible.
- At the bottom right are combined live stats for all accounts showing total lots, profit and pips as well as total daily profit and daily pips across all accounts.
- You can adjust the size of the 2 views by dragging the middle bar.
- The checkbox on the column header selects or deselects all orders.
- Orders are placed by simply clicking on Buy or Sell on a symbol.
- Trade operations can be performed on trades in 3 ways:
  - Per trade, by right clicking on the trade.
  - Per group, by right clicking on the group.
  - Selected trades, by using the checkboxes and the buttons at the bottom.

Below are the context menus for a group of orders and single orders, respectively:



If you have a high resolution monitor you can flip the view to optimize the layout. This will place the account tabs on the left side of the screen and the trade management on the right side. To flip the view, click on the dropdown arrow on the **Settings** button and select **Flip**.

If you want to run FX Synergy in a smaller window on top of MetaTrader, you can enable the float feature to always show FX Synergy. To enable the float feature, click on the dropdown arrow on the **Settings** button and select **Float**.

The screenshot displays the FX Synergy trading interface. On the left, there are eight panels for different currency pairs, each showing a large price display, spread, pip value, and buttons for SL, TP, Risk, and Lot. The panels are arranged in a 4x2 grid:

- EURUSD**: Price 1.4150, Spread 2.0, Pip Val 10.00, Sell 50, Buy 52.
- GBPUSD**: Price 1.6145, Spread 4.0, Pip Val 10.00, Sell 45, Buy 49.
- USDCHF**: Price 0.8167, Spread 3.0, Pip Val 12.24, Sell 67, Buy 70.
- USDJPY**: Price 79.06, Spread 2.0, Pip Val 12.65, Sell 6, Buy 8.
- AUDUSD**: Price 1.0728, Spread 5.0, Pip Val 10.00, Sell 28, Buy 33.
- USDCAD**: Price 0.9587, Spread 3.0, Pip Val 10.43, Sell 87, Buy 90.
- EURGBP**: Price 0.8762, Spread 3.0, Pip Val 16.15, Sell 62, Buy 65.
- EURCHF**: Price 1.1558, Spread 4.0, Pip Val 12.24, Sell 58, Buy 62.

On the right, there is a table titled "Market (11)" showing trade details. The table has columns: Ticket, Symbol, Type, Price, Lot, SL, TP, and Open. The data is grouped into three sections:

- Lot 1.00, Pips 25.8, Profit 416.67**:
 

Ticket	Symbol	Type	Price	Lot	SL	TP	Open
63811893	EURGBP	Sell	0.8791	1.00	0.8821	0.8741	14-07-2011 18:50
- Group 1 @ Lot 1.70, Pips 18.2, Profit 203.60**:
 

Ticket	Symbol	Type	Price	Lot	SL	TP	Open
63773921	GBPUSD	Buy	1.6120	1.00	1.6090	1.6170	14-07-2011 10:15
215176290	GBPUSD	Sell	1.6141	0.70	1.6199	1.6090	14-07-2011 08:54
- Group 2 @ Lot 4.00, Pips -4.3, Profit -54.37**:
 

Ticket	Symbol	Type	Price	Lot	SL	TP	Open
214910560	USDJPY	Sell	79.02	1.00	79.32	78.52	14-07-2011 09:11
63773911	USDJPY	Sell	79.02	1.00	79.32	78.52	14-07-2011 10:15
63811896	USDJPY	Sell	79.10	1.00	79.40	78.60	14-07-2011 18:50
215165237	USDJPY	Sell	79.11	1.00	79.41	78.61	14-07-2011 17:51
- Group 3 @ Lot 4.00, Pips 24.6, Profit 263.18**:
 

Ticket	Symbol	Type	Price	Lot	SL	TP	Open
63773916	USDCHF	Buy	0.8148	1.00	0.8118	0.8198	14-07-2011 10:15
63811897	USDCHF	Buy	0.8177	1.00	0.8147	0.8227	14-07-2011 18:51
63811891	USDCAD	Buy	0.9592	1.00	0.9562	0.9642	14-07-2011 18:51
63811902	GBPUSD	Buy	1.6125	1.00	1.6095	1.6175	14-07-2011 18:51

At the bottom of the interface, there are buttons for Settings, Commit, Group, Reset, Move SL, and Close.

## Accounts

The **Accounts** tab gives you a detailed overview of all accounts connected to FX Synergy.

<div> Market (11) Pending (6) Accounts Events Alerts </div>																
	Name	Account	Broker	Cur.	Lev.	Balance	Equity	Margin	Level %	Lot	Profit	Pips	Profit*	Pips*	Market	Pending
<input type="checkbox"/>		8124965	FXDD Malta	USD	200	6821.10	7457.55	4821.16		8.00	636.45	54.2	1630.82	294.1	8	2
<input type="checkbox"/>	Primary Account	3058971	Alpari (UK) Ltd.	USD	500	53129.31	53051.02	625.99		2.70	-78.29	-10.7	2473.13	215.0	3	4

The status column on the left shows the current status of the account:

- **Green:** The account is online with the broker and connected to FX Synergy
- **Red:** The account is either offline with the broker or disconnected from FX Synergy.

Hover your mouse over the status icon to view the status:

- **Disconnected:** FX Synergy has lost connection to the account.
- **Offline:** The platform has lost the connection to the broker but is still connected to FX Synergy.

To close all orders on an account, use the checkbox on the far left to select the account. Then click the **Close** button on the bottom. This will immediately close all market and pending orders on the account.

## Events

The **Events** tab gives you a complete log of all trade operations.

▼ Market (14) Pending (6) Accounts <b>Events</b> Alerts		
Date	Message	Details
14-07-2011 17:54	[Primary Account] New Order	Ticket: 215166267, Type: SellLimit, Symbol: EURGBP, Price: 0.8904, Lot: 0.55, Exec: 0.26s
14-07-2011 17:54	[Primary Account] New Order	Ticket: 215166239, Type: BuyStop, Symbol: USDCAD, Price: 0.9661, Lot: 0.85, Exec: 0.16s
14-07-2011 17:53	[Other Account] New Order	Ticket: 63812133, Type: BuyLimit, Symbol: GBPUSD, Price: 1.6021, Lot: 0.12, Exec: 0.8s
14-07-2011 17:53	[Primary Account] New Order	Ticket: 215166086, Type: BuyLimit, Symbol: GBPUSD, Price: 1.6021, Lot: 0.88, Exec: 0.25s
14-07-2011 17:53	[Other Account] New Order	Ticket: 63812129, Type: BuyStop, Symbol: EURUSD, Price: 1.4236, Lot: 0.12, Exec: 3.03s
14-07-2011 17:53	[Primary Account] New Order	Ticket: 215166046, Type: BuyStop, Symbol: EURUSD, Price: 1.4236, Lot: 0.88, Exec: 0.86s
14-07-2011 17:53	Settings saved successfully	
14-07-2011 17:51	[Alpari] New Order	Ticket: 215165237, Type: Sell, Symbol: USDJPY, Price: 79.113, Lot: 1, Exec: 0.86s
14-07-2011 17:51	[FXDD] New Order	Ticket: 63811936, Type: Buy, Symbol: EURUSD, Price: 1.41756, Lot: 1, Exec: 3s
14-07-2011 17:50	[FXDD] New Order	Ticket: 63811902, Type: Buy, Symbol: GBPUSD, Price: 1.61253, Lot: 1, Exec: 0.7s
14-07-2011 17:50	[FXDD] New Order	Ticket: 63811897, Type: Buy, Symbol: USDCHF, Price: 0.81777, Lot: 1, Exec: 0.7s
14-07-2011 17:50	[FXDD] New Order	Ticket: 63811896, Type: Sell, Symbol: USDJPY, Price: 79.106, Lot: 1, Exec: 0.75s
14-07-2011 17:50	[FXDD] New Order	Ticket: 63811893, Type: Sell, Symbol: EURGBP, Price: 0.87914, Lot: 1, Exec: 3.5s

Where applicable the execution time is also logged so you can see exactly how fast your broker is at executing your orders. Look for the *Exec* notation in the **Details** column.

## Alerts

The **Alerts** tab gives you an easy alert management system. Here you can define your own alerts or import upcoming Forex news. On the right, you can also setup price alerts.

Time	Reminder	Message	Impact	Symbol	Trigger	Price	Account
New alert				New alert			
<input type="checkbox"/> 16-01-2012 00:50	15 mins	JPY News: Core Machinery Orders m/m	Medium	<input checked="" type="checkbox"/> EURCHF	< Ask	1.1430	My Account
<input type="checkbox"/> 16-01-2012 01:01	15 mins	GBP News: Rightmove HPI m/m	Medium	<input checked="" type="checkbox"/> EURUSD	> Ask	1.2573	My Account
<input type="checkbox"/> 16-01-2012 01:30	15 mins	AUD News: ANZ Job Advertisements m/m	High	<input checked="" type="checkbox"/> USDCAD	< Bid	1.0452	My Account
<input type="checkbox"/> 16-01-2012 01:30	15 mins	AUD News: Home Loans m/m	High	<input checked="" type="checkbox"/>			
<input type="checkbox"/> 16-01-2012 09:15	15 mins	CHF News: PPI m/m	Medium	<input checked="" type="checkbox"/>			

☐ Enable Email Alerts
 ☐ Enable Candlestick Alerts
 ☐ M15 ☐ M30 ☐ H1

At the bottom you can enable candlestick and email alerts. When candlestick alerts are enabled, you will get an alert whenever new candlesticks are drawn on the timeframes selected.

Email alerts can be triggered on the following events: Price alert, market order, pending order, modify order, close order and status (account offline, disconnect, etc). The events and email address to send alerts to are setup under Settings > Advanced. Click the Test button to send a test email alert.

To create a new alert simply click on the top row titled New alert. Start by setting the date and time, then select how much time in advance you want a reminder and finally write a short description. The impact column is optional.

To import Forex news simply click on the Import button at the bottom. This will open the news importer. You may recognize the format as the news items are grabbed from Forex Factory.

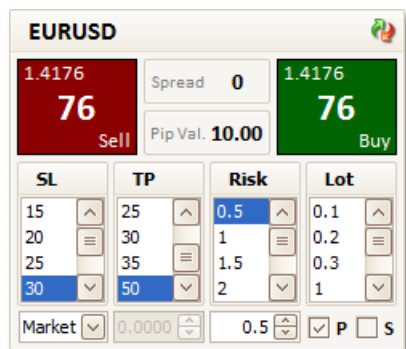
Time	Message	Impact
<input checked="" type="checkbox"/> 15-07-2011 01:50	JPY News: Monetary Policy Meeting Minutes	Medium
<input type="checkbox"/> 15-07-2011 10:00	EUR News: Italian Trade Balance	Low
<input type="checkbox"/> 15-07-2011 11:00	EUR News: Trade Balance	Low
<input type="checkbox"/> 15-07-2011 14:30	CAD News: Manufacturing Sales m/m	Medium
<input type="checkbox"/> 15-07-2011 14:30	USD News: Empire State Manufacturing Index	Medium
<input type="checkbox"/> 15-07-2011 14:30	USD News: CPI m/m	Medium
<input type="checkbox"/> 15-07-2011 14:30	USD News: Core CPI m/m	High
<input type="checkbox"/> 15-07-2011 15:15	USD News: Industrial Production m/m	Medium
<input type="checkbox"/> 15-07-2011 15:15	USD News: Capacity Utilization Rate	Medium
<input type="checkbox"/> 15-07-2011 15:55	USD News: Prelim UoM Consumer Sentiment	High
<input type="checkbox"/> 15-07-2011 15:55	USD News: Prelim UoM Inflation Expectations	Low
<input type="checkbox"/> 15-07-2011 18:00	EUR News: Bank Stress Test Results	High

Reminder: 0 mins ☐ Low ☐ Medium ☐ High

You can manually select which news items to import using the checkboxes, or you can use the checkboxes at the bottom to automatically select all items with a certain impact. Use the reminder dropdown to select how much time in advance you want a reminder. Click the **Import** button to add the selected items to your alerts.

## 1-Click Execution

The account or account group is selected using the tabs. Always make sure you have selected the right tab before opening an order. All settings and symbols can be customized per account using Presets. To place an order immediately, simply click Buy or Sell on the desired symbol.



You can easily adjust stop loss, take profit, lot size, etc.

- Select the desired **SL** and **TP** in pips.
- Choose either **Risk** percentage or **Lot** size. Adjust if needed using the editor at the bottom.
- Open a pending order by changing the order type at the bottom left. Then use the price editor to set the desired entry.
- **P** is checked if the preset should be applied to the order, i.e. trailing stop and partial close, if configured in the preset.
- **S** is checked if Stealth Mode should be enabled on the order.

Trading on a single account:

- If an order fails you will get a notification on the top bar. If needed, make any adjustments and retry the order. To clear the error and reset the settings, simply click on the reset icon at the top right.
- When an order is placed successfully on the account, the settings are automatically reset.

Trading on multiple accounts using account groups:

- If an order fails on any account in the group, you will get a single notification on the top bar. Hover your mouse over it to see a detailed list of which accounts have failed, and why. If you retry the order, only the accounts that failed previously will get the order. To clear the error(s) and reset the settings, simply click on the reset icon at the top right.
- When an order is placed successfully on all the accounts in the group, the settings are automatically reset.

Some brokers use an extra digit on Forex quotes. By default the extra digit is not shown. This can be enabled under Settings > Advanced.

Please note that when editing values that may contain an extra digit, such as price, stop loss or take profit, FX Synergy does not display the extra digit, this is by design.

## SL/TP Editor

**EURUSD**

1.3144 **44** Sell Spread 2.1 1.3146 **46** Buy

Pip Val 10.00

SL	TP	Risk	Lot
20	30	0.5	0.1
25	35	1	0.2
30	50	1.5	0.3
20	0.0000	2	1

Market 0.0000 0.5 ☒ P ☐ S

If you need to enter the exact price for SL or TP, or manually adjust the SL or TP value in pips, you can enable the SL/TP editor as shown above.

Under Settings > Advanced you can enable the **1-Click SL/TP Editor** feature. You can select if the editor should start in either **Pips** or **Price** mode. When the editor is enabled, it's the editor's value that is used when executing orders.

When the editor is in **Pips** mode, change it to **Price** by clicking the arrow icon next to SL or TP. When the editor is in **Price** mode, change it to **Pips** by selecting a pips value from the list above.

To load the current market price into the editor, simply click the editors **Up** button once.

## Visual SL/TP Indicator

FX Synergy includes a custom indicator for MT4 that allows you to visually select an exact SL and TP price, and transfer the values to FX Synergy. You can use the indicator together with 1-Click Execution when the **SL/TP Editor** feature is enabled (see the previous chapter), or when modifying orders using the standard **Modify** feature (right-click an order and select **Modify**).



In MT4 you will find an indicator named **FX Synergy – Visual SLTP**. When you have enabled the **SL/TP Editor** feature, simply attach the indicator to a chart and you will see 2 horizontal lines on the chart. By default, SL is red and TP is green. In the indicator settings you can change the color and size of the lines, including the default starting position, by default it's 100 pips from market. Please note that 100 pips become 10 pips on an account with the extra digit.

To move the lines, double-click them to make them active. As soon as you move either of the lines, the price value for both is sent to FX Synergy. If you want to use the values with 1-Click Execution, make sure the SL/TP editor is in **Price** mode for the value(s) you want to use. When using the **Modify** feature, make sure you have selected **Price** for the values(s) you want to use.

Please note that values are only sent once for every change of position. If you forgot to set the editors correctly before moving the lines, you need to move either of the lines to resend the values. Price values are sent on the next tick. If the market is moving, especially with a broker that uses the extra digit, the values will be sent immediately. If there is very little price action, it may take a moment for the values to be sent.

**IMPORTANT:** Due to the way MT4 handles external resources, you cannot have the indicator running on the same symbol as the FX Synergy template, as this will halt the EA. Please load the FX Synergy template on a symbol that you never use, to avoid any problems.

## Multiple Accounts

FX Synergy can manage up to 20 MetaTrader platforms. To setup the accounts, click on the **Settings** button at the bottom.

Accounts Account Groups Presets Symbols Scale In Tabs Advanced							
ID	Account	Broker	Name	Path	Preset	Preset Ext.	
New account							
1	4003395		Alpari	C:\Program File...	My Preset	(none)	
2	68953		Pepperstone	C:\Program File...	My Preset	(none)	

To add an account, simply click in the top row and fill in the details:

- **ID** is auto-filled for you. *This is only ever used if you need to manually install the EA.*
  - **Account** is the account number with your broker.
  - **Broker** is auto-filled with the name of your broker once the platform is connected.
  - **Name** is your own reference for the account.
  - **Path** is the physical path of the account on your computer.
  - **Preset** is the Preset you want to use for the account. Any trailing stop and partial close defined in the preset will be applied to all trades placed through FX Synergy.
  - **Preset Ext.** is the Preset you want to use for external trades. This applies to any trades that are not placed through FX Synergy. If no preset is selected, no preset will be applied to external trades.
- IMPORTANT:** If you are using account groups, please note that any preset selected for external trades will be applied if the account group doesn't have a preset for external trades.

Click the dropdown arrow for each account to see more settings:

- **Slippage** is the allowed slippage in pips. The default setting is 3 on Forex and 0 (no slippage) on other symbols. When you add symbols other than Forex, the editor changes to allow you to setup slippage for the other symbol types as well.
- **Max Risk** is the maximum risk percentage, and is used to show a risk alert if your total order risk exceeds the percentage specified. The default setting is zero, which disables the alert.
- **Min. Margin Level** is the minimum margin level percentage, and is used to show a margin alert if your margin percentage gets below the specified value. The default setting is zero, which disables the alert.
- **Max Lot** is the maximum lot size allowed on a single trade, regardless of other settings. This value overrides the lot size on any order with a higher lot size. **IMPORTANT: We highly recommend** that you specify a max lot for all your accounts, especially if you are trading using risk.
- **Retries** is the number of times an order will be retried if the order isn't accepted (requote, etc). The default setting is 3.
- **ECN Broker** denotes if the account is with an ECN broker. Enable this if you are using an ECN broker. When enabled, FX Synergy will automatically apply the SL and TP values when the order has been placed.

You can remove an account at any time by clicking the X on the far right. Please note that you cannot remove an active account, i.e. if the account has open orders, or is part of an account group.

When you close the settings window, the Expert Advisor and template is automatically installed on any new platforms. All you need to do is open the platform and load the FX Synergy template on a Forex chart.

## Account Groups

You can place orders on multiple accounts with a single click, using account groups. An account group has its own tab just like a single account. A single account can be a member of several account groups. To setup account groups, click on the **Settings** button at the bottom, and click on the **Account Groups** tab.

Name	Master	Accounts	Preset	Preset Ext.	Filter	Copy	FTM
New account group							
All Accounts	Pepperstone	1	My Preset	(none)		<input type="checkbox"/>	<input type="checkbox"/>

To add an account group, simply click in the top row and fill in the details:

- **Name** is your own reference for the account.
- **Master** is the primary account for the group. This is the account that will be used for the quotes displayed on the group tab. Also, any settings for Risk or Lot on the group will be used directly on the Master account.
- **Accounts** is where you specify the other accounts in the group. See below for more details.
- **Preset** is the preset you want to use for all orders placed in the group through FX Synergy.
- **Preset Ext.** is the preset you want to use for all external trades. This applies to any trades that are not placed through FX Synergy. If no preset is selected, no preset will be applied to external trades.  
**IMPORTANT:** If no preset is selected for external trades, each account falls back to any external preset selected for the account. The group preset for external trades always has preference.
- **Filter** is a magic number filter used with the Copy feature below. Enter the magic number(s) to allow through the filter, separate multiple numbers with a comma. Once the filter is setup, orders must have the assigned magic number(s) to be copied to slave accounts.
- **Copy** is used for copying trades on the master account that don't originate from FX Synergy. This can be used to make sure that any trade you place on the master account, whether it's done through FX Synergy or in the terminal directly, is sent to all accounts in the group. It can also be used to copy trades from other Expert Advisors, i.e. if you have an EA running on the master account, this will copy all trades from the EA to all the other accounts in the group. Please note that this will copy all actions taken on the master trade, i.e. if the master trade is modified or closed this will also be executed on the copied trades. Copied trades are always grouped together. The master trade is marked with a grey bar next to the ticket number. The symbols on copied orders must match the symbols on the preset of the master account, i.e. if an order is placed on the master account on a symbol that is not in the master account's preset, the order will not be copied. This is by design, and allows you to filter copied orders.
- **FTM** (Follow The Master). When enabled, presets are only applied to the master trade, and any changes done to the master trade are copied to the slave trades. When disabled, presets are applied to all orders, and each order is managed independently. This feature is extremely useful for copied trades, or in cases where quotes differ significantly between accounts.

Account	Type	Risk	Lot
Add account			
▶ Primary Account	Multiplier	1.0	1.00

Clicking in the **Accounts** column will open up the group settings. Here you can specify which accounts is part of the group, as well as individual settings for each account.

To add an account to the group, simply click in the top row and fill in the details:

- **Account** is the name of the account.
- **Type** denotes the type of Risk and Lot value.
- **Risk** is the Risk percentage for the account.
- **Lot** is the lot size for the account.

Depending on the Type selected, Risk and Lot works in different ways:

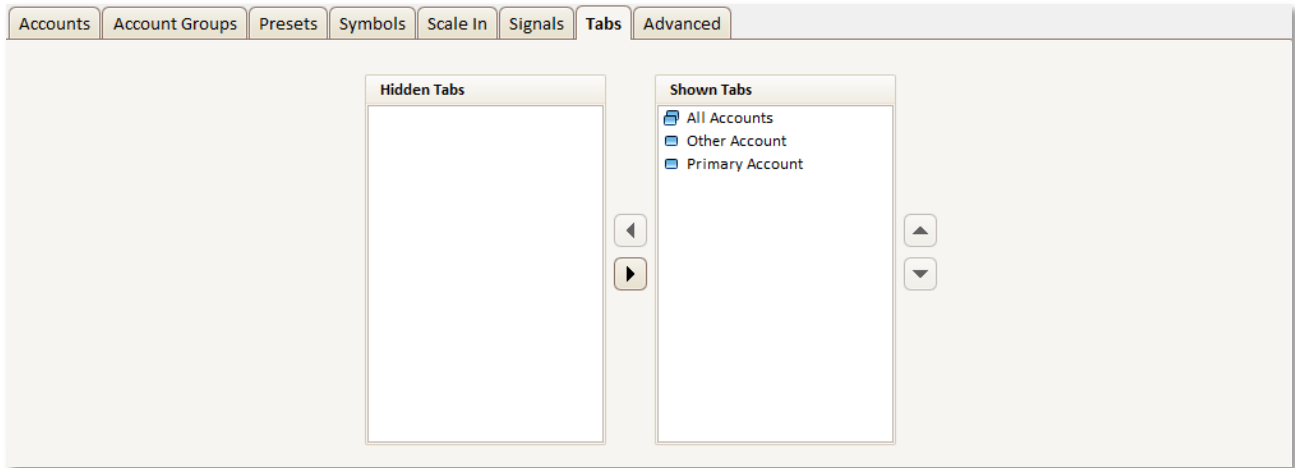
- **Fixed:** The account will use the exact **Risk** percentage and **Lot** size specified, regardless of what is traded on the master account.
- **Multiplier:** The actual risk and lot will be calculated against the risk and lot used on the group order, i.e. if Lot has a value of 2 and a group order is placed with a lot size of 2 then the lot size used on this account will be 4.
- **Auto:** Works in 2 different ways:
  - **Risk** works the same way as when set to **Multiplier**.
  - **Lot** is calculated based on the risk of the order on the master account. This value is also a multiplier. To get an order with equal risk, regardless of the size of the accounts, set the value to 1. To use half the risk set the value to 0.5. To use double the risk set the value to 2.

The above also works for copied trades, except that copied trades are always lot based.

Please note that the Risk and Lot values are used in respect to what is specified on the group order, i.e. if a group order is placed using risk, the lot value is not used, and vice versa. If no value is specified, that type of order will not be placed on the account, i.e. if no Lot value is specified, a group order using lot size will not be placed on the account.

## Account Tabs

Accounts and account groups are shown using tabs. You can arrange and hide any of the tabs. To manage the tabs, click on the **Settings** button at the bottom, and click on the **Tabs** tab.



Click on an account or group name, and use the arrow buttons to arrange the position and visibility of each tab. Any tabs on the left are hidden, and any tabs on the right are shown. Move a tab up and down to change its order. The tabs are shown on the main view in the order they are listed here.

When you are done juggling the tabs, simply close the Settings window and the tabs will be updated.

## Grouping Orders

All orders can be grouped together, not just to give you a better overview, but also to offer additional functionality. The top group isn't really a group, it shows all the orders that are currently not grouped. Each group has a summary showing the total lots, pips and profit for all the orders in the group. You can group orders in 3 ways:

- **Per order:** To place an order in a new group simply right-click on the order, select Group, then select New Group, this will place the order in a new group. To move an order to an existing group simply right-click on the order, select Group, then select the group number you want to move the trade to.
- **Per group:** This works in the exact same way as with an order, except it applies to all orders in the group.
- **Selected trades:** You can also use the checkboxes on the left to select any number of orders and apply the same grouping to them. Use the Group button and Group dropdown arrow at the bottom to control selected trades. Click on the Group button to put selected orders into a new group. Click on the dropdown arrow on the Group button to ungroup or move into an existing group.

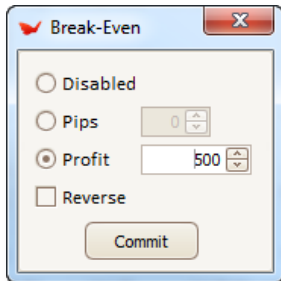
Market (14) Pending (6) Accounts Events Alerts																	
<input type="checkbox"/>	Ticket	Symbol	Type	Price	Lot	SL	TP	Open	Pips	Profit	Account	Trail	Reversal	Partial	Scale In	Move SL	Close
Lot 2.00, Pips -11.5, Profit -104.60																	
<input type="checkbox"/>	63811893	EURGBP	Sell	0.8791	1.00	0.8821	0.8741	14-07-2011 18:50	1.7	27.40	Other Account					E 2 5 10 1/4 1/3 1/2 X	
<input type="checkbox"/>	63811936	EURUSD	Buy	1.4175	1.00	1.4145	1.4225	14-07-2011 18:51	-13.2	-132.00	Other Account					E 2 5 10 1/4 1/3 1/2 X	
Group 1 @ Lot 4.00, Pips 37.4, Profit 374.00																	
<input type="checkbox"/>	214910583	GBPUSD	Buy	1.6119	1.00	1.6090	1.6170	14-07-2011 09:15	-2.8	-28.00	Primary Account	10/5*	2.0*	2	0/2	E 2 5 10 1/4 1/3 1/2 X	
<input type="checkbox"/>	63773921	GBPUSD	Buy	1.6120	1.00	1.6090	1.6170	14-07-2011 10:15	-5.1	-51.00	Other Account					E 2 5 10 1/4 1/3 1/2 X	
<input type="checkbox"/>	63772094	GBPUSD	Sell	1.6140	1.00	1.6170	1.6090	14-07-2011 09:54	21.2	212.00	Other Account					E 2 5 10 1/4 1/3 1/2 X	
<input type="checkbox"/>	214899209	GBPUSD	Sell	1.6141	1.00	1.6170	1.6090	14-07-2011 08:54	24.1	241.00	Primary Account					E 2 5 10 1/4 1/3 1/2 X	
Group 2 @ Lot 4.00, Pips -24.9, Profit -314.67																	
<input type="checkbox"/>	214910560	USDJPY	Sell	79.02	1.00	79.32	78.52	14-07-2011 09:15	-9.7	-122.59	Primary Account					E 2 5 10 1/4 1/3 1/2 X	
<input type="checkbox"/>	63773911	USDJPY	Sell	79.02	1.00	79.32	78.52	14-07-2011 10:15	-11.1	-140.27	Other Account					E 2 5 10 1/4 1/3 1/2 X	
<input type="checkbox"/>	63811896	USDJPY	Sell	79.10	1.00	79.40	78.60	14-07-2011 18:50	-2.8	-35.38	Other Account					E 2 5 10 1/4 1/3 1/2 X	
<input type="checkbox"/>	215165237	USDJPY	Sell	79.11	1.00	79.41	78.61	14-07-2011 17:51	-1.3	-16.43	Primary Account					E 2 5 10 1/4 1/3 1/2 X	
Group 3 @ Lot 4.00, Pips -1.1, Profit 4.97																	
<input type="checkbox"/>	63773916	USDCHF	Buy	0.8148	1.00	0.8118	0.8198	14-07-2011 10:15	17.8	217.96	Other Account					E 2 5 10 1/4 1/3 1/2 X	
<input type="checkbox"/>	63811897	USDCHF	Buy	0.8177	1.00	0.8147	0.8227	14-07-2011 18:50	-11.1	-135.92	Other Account					E 2 5 10 1/4 1/3 1/2 X	
<input type="checkbox"/>	63811891	USDCAD	Buy	0.9592	1.00	0.9562	0.9642	14-07-2011 18:50	2.2	22.93	Other Account					E 2 5 10 1/4 1/3 1/2 X	
<input type="checkbox"/>	63811902	GBPUSD	Buy	1.6125	1.00	1.6095	1.6175	14-07-2011 18:50	-10.0	-100.00	Other Account					E 2 5 10 1/4 1/3 1/2 X	

Once orders are grouped, you have access to features exclusive to groups:

- **Break-Even:** Works with Market orders only.
- **Close-On-Master:** Works with Market orders only. When a specified order gets closed, all other orders in the group will be closed as well.
- **Delete-On-Active:** Works with Pending orders only. When an order (any order) gets activated all other orders in the group will be deleted.

## Break-Even

This feature is exclusive to groups of market orders. Break-Even allows you to specify when a group of orders should be closed, at a certain amount of profit, or a certain number of pips. Simply right-click on a group and select **Break-Even** from the menu.



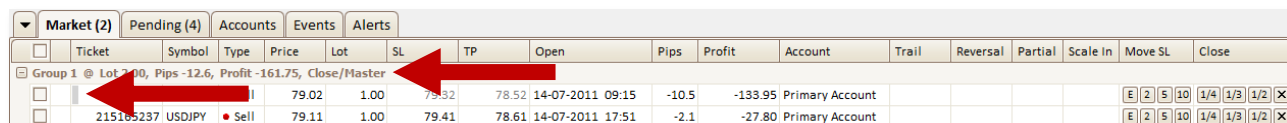
Simply select pips or profit and set the desired Break-Even value. You can also use Break-Even in Reverse mode. This will activate Break-Even when the total pips or profit for the group moves below the specified value.

Market (2)		Pending (4)		Accounts		Events		Alerts											
<input type="checkbox"/>	Ticket	Symbol	Type	Price	Lot	SL	TP	Open	Pips	Profit	Account	Trail	Reversal	Partial	Scale In	Move SL	Close		
Group 1 @ Lot 2.00, Pips -12.6, Profit -161.75, Break-Even +500																			
<input type="checkbox"/>	214910560	USDJPY	• Sell	79.02	1.00	79.32	78.52	14-07-2011 09:15	-10.5	-133.95	Primary Account	10/5*				E 2 5 10	1/4 1/3 1/2 X		
<input type="checkbox"/>	215165237	USDJPY	• Sell	79.11	1.00	79.41	78.61	14-07-2011 17:51	-2.1	-27.80	Primary Account					E 2 5 10	1/4 1/3 1/2 X		

## Close-On-Master

This feature is exclusive to groups of market orders. Close-On-Master allows you to close all orders in a group when a specified order in the group closes. This works regardless of stop loss and take profit levels set on the other orders in the group.

Use the checkboxes on the left to select the master order for the group, then right-click on the group and select **Close/Master**, then select **Enable**.



	Ticket	Symbol	Type	Price	Lot	SL	TP	Open	Pips	Profit	Account	Trail	Reversal	Partial	Scale In	Move SL	Close
Group 1 @ Lot 1.00, Pips -12.6, Profit -161.75, Close/Master																	
<input type="checkbox"/>	215165237	USDJPY	Buy	79.02	1.00	78.52	78.52	14-07-2011 09:15	-10.5	-133.95	Primary Account						<input type="checkbox"/>
<input type="checkbox"/>			Sell	79.11	1.00	79.41	78.61	14-07-2011 17:51	-2.1	-27.80	Primary Account						<input type="checkbox"/>

Once enabled, you will notice a grey bar next to the ticket number of the master trade. The group will also show that Close-On-Master is enabled. To disable the feature simply right-click on the group, select **Close/Master**, then select **Disable**.

If you accidentally ungroup the master from the group, simply move it back into the group.

## One-Cancel-Other

This feature is exclusive to groups of pending orders. When an order (any order) in the group is activated all other orders in the group will be deleted. Simply right-click on a group and select **OCO**, then select **Enable**.

<div> <div>Market</div> <div>Pending (2)</div> <div>Accounts</div> <div>Events</div> <div>Alerts</div> </div>														
<input type="checkbox"/>	Ticket	Symbol	Type	Price	Lot	SL	TP	Expiry	Expiry Date	Account	Trail	Reverse	Partial	Scale In
<input type="checkbox"/>	Group 1 @ Lot 0.66, OCO													
<input type="checkbox"/>	1022	EURUSD	Buy Stop	1.0072	0.33	1.0057	1.0087	0.0000		Demo Account				<input type="checkbox"/>
<input type="checkbox"/>	1023	USDCAD	Buy Stop	1.0081	0.33	1.0066	1.0096	0.0000		Demo Account				<input type="checkbox"/>

When enabled the group header will show OCO. To disable this feature, simply right-click on the group and select **OCO**, then select **Disable**.

## Move Stop Loss

You can move the stop loss on a trade with a single click once it's in profit. Instead of modifying the actual Stop Loss on an order, you can simply click on the buttons in the **Move SL** column for the order you want to modify.

- **E** moves SL to entry
- **2** moves SL to entry +2 pips
- **5** moves SL to entry +5 pips
- **10** moves SL to entry +10 pips

Market (2)		Pending (4)		Accounts		Events		Alerts												
<input type="checkbox"/>	Ticket	Symbol	Type	Price	Lot	SL	TP	Open	Pips	Profit	Account	Trail	Reversal	Partial	Scale In	Move SL	Close			
Lot 2.00, Pips -12.6, Profit -161.75																				
<input type="checkbox"/>	214910560	USDJPY	• Sell	79.02	1.00	79.32	78.52	14-07-2011 09:15	-10.5	-133.95	Primary Account					E 2 5 10	1/4 1/3 1/2 X			
<input type="checkbox"/>	215165237	USDJPY	• Sell	79.11	1.00	79.41	78.61	14-07-2011 17:51	-2.1	-27.80	Primary Account					E 2 5 10	1/4 1/3 1/2 X			

You can also right-click on orders and groups and select **Move SL**, then select the desired stop loss. You can move the stop loss based on the entry price or the current market price. The menu gives you a few more stop loss values. Working with groups, this applies to all orders in the group.

- Entry
- +1 ▶
- +2 ▶
- +5 ▶
- +10 ▶
- +15 ▶
- +20 ▶
- +30 ▶
- +40 ▶

Finally, you can select individual orders using the checkboxes on the left. Click the **Move SL** button at the bottom to move the stop loss to entry, or click on the dropdown arrow on the **Move SL** button to select how many pips you want to move the stop loss.

## Close Orders

You can close an order, or parts of it, at any time with a single click. To close an order immediately simply click on the button marked X at the far right in the Close column. To partially close an order, simply click on the buttons for the order you want to partially close.

- **1/4** closes 25% of the order
- **1/3** closes 33% of the order
- **1/2** closes 50% of the order
- **X** closes the entire order

Market (2)		Pending (4)		Accounts		Events		Alerts									
<input type="checkbox"/>	Ticket	Symbol	Type	Price	Lot	SL	TP	Open	Pips	Profit	Account	Trail	Reversal	Partial	Scale In	Move SL	Close
Lot 2.00, Pips -12.6, Profit -161.75																	
<input type="checkbox"/>	214910560	USDJPY	• Sell	79.02	1.00	79.32	78.52	14-07-2011 09:15	-10.5	-133.95	Primary Account						<div><div></div><div>1/4</div><div>1/3</div><div>1/2</div><div>X</div></div>
<input type="checkbox"/>	215165237	USDJPY	• Sell	79.11	1.00	79.41	78.61	14-07-2011 17:51	-2.1	-27.80	Primary Account						<div><div></div><div>1/4</div><div>1/3</div><div>1/2</div><div>X</div></div>

You can also right-click on orders and groups and select **Close**, then select how much of the order you want to close. Working with groups, this applies to all orders in the group.

Finally, you can use the checkboxes to select individual orders and use the **Close** button at the bottom to close the selected orders, or use the dropdown arrow on the **Close** button to do partial close.

## Stealth Mode

This feature allows you to completely hide your stop loss and take profit values from your broker. FX Synergy will manage them for you while your broker will see an order with no stop loss and no take profit.

To enable Stealth Mode on an existing order simply right-click on the order and select Stealth, then select Enable. The SL and TP values are now removed from the order with the broker while keeping the real values internally. To disable Stealth Mode simply right-click the order and select Stealth, then select Disable. The SL and TP values are now restored with the broker.

When Stealth Mode is enabled on an order, the stop loss and take profit values are grey instead of black.

Market (2)		Pending (4)		Accounts		Events		Alerts									
<input type="checkbox"/>	Ticket	Symbol	Type	Price	Lot	SL	TP	Open	Pips	Profit	Account	Trail	Reversal	Partial	Scale In	Move SL	Close
Lot 2.00, Pips -12.6, Profit -161.75																	
<input type="checkbox"/>	214910560	USDJPY				79.32	78.52	14-07-2011 09:15	-10.5	-133.95	Primary Account						<div>E25101/41/31/2X</div>
<input type="checkbox"/>	215165237	USDJPY	• Sell	79.11	1.00	79.41	78.61	14-07-2011 17:51	-2.1	-27.80	Primary Account						<div>E25101/41/31/2X</div>

The same applies to groups. Here you can enable or disable Stealth Mode for all orders in a group.

Finally, you can select individual orders using the checkboxes on the left, and click on the dropdown arrow on the Commit button, then select Stealth, and select Enable or Disable.

With Stealth Mode enabled, please be aware of the following:

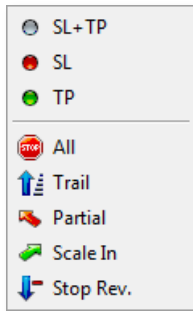
- FX Synergy must be running, otherwise it cannot manage the stop loss and take profit values on any of your orders. Also, the stop loss and take profit values are not automatically applied to your orders if you shutdown FX Synergy. We recommend that you disable Stealth Mode on any orders if you need to close FX Synergy for longer periods of time.
- In highly volatile markets, since the stop loss and take profit values are not with your broker, there may be a small difference in the actual stop loss and take profit executed on your orders.

You can change the SL and TP color on stealth orders under Settings > Advanced.

## Resetting Orders

When you need to remove settings on an order quickly, you can Reset it, rather than manually changing the settings back to default. A reset cannot be un-done.

Right-click on an order or group and select Reset, then select what you want to reset.



You can reset the following:

- **SL+TP.** Remove both stop loss and take profit, setting it to zero.
- **SL.** Remove only stop loss, setting it to zero.
- **TP.** Remove only take profit, setting it to zero.
- **All.** Remove Trailing Stop, Partial Close, Scale In and Stop Reverse.
- **Trail.** Remove only Trailing Stop.
- **Partial.** Remove only Partial Close.
- **Scale In.** Remove only Scale In.
- **Stop Rev.** Remove only Stop Rev.

Finally, you can select individual orders using the checkboxes on the left, and click on the Reset button at the bottom to reset All on the selected orders. Click on the dropdown arrow on the Reset button to select what settings to reset.

## Presets

Presets are primarily used for 2 things:

- Defines which symbols and settings are available on account tabs.
- Apply trailing stop and partial close for new and existing orders.

To manage presets, click on the **Settings** button at the bottom, and click on the **Presets** tab. The top view shows the Presets, the bottom view show the symbol exceptions for the selected Preset, see more below.

Accounts	Account Groups	Presets	Symbols	Scale In	Signals	Tabs	Advanced							
Name	▲	Symbols	SL	TP	Risk	Lot	Select	Trail	Partial	Stealth	Ex.			
New preset														
My Preset		8	30, 15, 20, 25, 35, ...	50, 15, 20, 25, 30, ...	0.5, 1, 1.5, 2, 2.5, 3	0.1, 0.2, 0.3, 1, 1.5, 2	Risk			<input type="checkbox"/>		2		
New preset exception														
Symbol	▲	SL	TP	Risk	Lot	Select	Trail	Partial	Stealth					
New preset exception														
AUDUSD		5, 10, 15, 20	10, 20, 25, 35	0.5, 1, 1.5, 2, 2.5	0.5, 1.0, 1.5, 2	None			<input type="checkbox"/>					
GBPUSD		10, 20, 30, 50	20, 40, 60, 80	1, 2, 3	1, 5, 10	None			<input type="checkbox"/>					

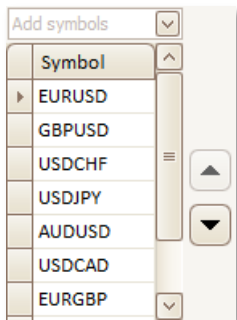
To add a preset, simply click in the top row and fill in the details:

- **Name** is your own reference for the preset
- **Symbols** is the symbols to display on the accounts tab. See below for more details.
- **SL** is the stop loss values in pips, separated by commas. The first value is the default value.
- **TP** is the take profit values in pips, separated by commas. The first value is the default value.
- **Risk** is the risk percentage values, separated by commas. The first value is the default value.
- **Lot** is the lot size values, separated by commas. The first value is the default value.
- **Select** is whether to preselect Risk or Lot, i.e. if Risk is selected the default risk value will be preselected.
- **Trail** is trailing stop. This is setup in the same way as on orders.
- **Partial** is partial close levels. This is setup in the same way as on orders.
- **Stealth** is stealth mode. When checked, the **S** box on the symbol will be checked by default.
- **Ex.** is symbol exceptions. By default, all settings are applied to all symbols in the preset. With symbol exceptions you can define individual settings for each symbol. See below for more details.

To clone a preset, click on the swirly arrow on the far right. This is a great way to copy an existing preset and make a few adjustments to the existing settings.

To remove a preset, simply click on the X at the far right. Please note that you can only remove a preset if it's not in use.

To select the symbols to use on the account tab, click in the Symbols column. This will open the symbol settings.



To add a symbol, simply click on **Add symbols** at the top and check the symbols you want to add. You can change the position of the symbols by selecting them, and using the arrows on the right to move them up or down. The symbols will be shown on the account tab in the order they are listed here.

The bottom part of the tab lists symbol exceptions for the selected preset. To add an exception, simply select the preset you want to add an exception to. Then, in the bottom view, click in the top row and fill in the details. First, you select the symbol you want to add the exception for, the rest are the same as for the preset.

Accounts	Account Groups	Presets	Symbols	Scale In	Signals	Tabs	Advanced										
Name		▲	Symbols	SL	TP	Risk		Lot	Select	Trail	Partial	Stealth	Ex.				
New preset																	
My Preset			8	30, 15, 20, 25, 35, ...	50, 15, 20, 25, 30, ...	0.5, 1, 1.5, 2, 2.5, 3		0.1, 0.2, 0.3, 1, 1.5, 2	Risk			<input type="checkbox"/>		2			
New preset exception																	
Symbol		▲	SL	TP	Risk		Lot	Select	Trail	Partial	Stealth						
New preset exception																	
AUDUSD			5, 10, 15, 20	10, 20, 25, 35	0.5, 1, 1.5, 2, 2.5		0.5, 1.0, 1.5, 2	None			<input type="checkbox"/>						
GBPUSD			10, 20, 30, 50	20, 40, 60, 80	1, 2, 3		1, 5, 10	None			<input type="checkbox"/>						

## Trailing Stop

To enable a trailing stop, simply click in the **Trail** column to open the settings and set the desired values in pips. Trailing stop can be setup in 5 levels, each with different values.

▼ Market (2)		Pending (4)		Accounts		Events		Alerts											
<input type="checkbox"/>	Ticket	Symbol	Type	Price	Lot	SL	TP	Open	Pips	Profit	Account	Trail	Reversal	Partial	Scale In	Move SL	Close		
Lot 2.00, Pips -12.6, Profit -161.75																			
<input type="checkbox"/>	214910560	USDJPY	● Sell	79.02	1.00	79.32	78.52	14-07-2011 09:15	-10.5								E 2 5 10 1/4 1/3 1/2 X		
<input type="checkbox"/>	215165237	USDJPY	● Sell	79.11	1.00	79.41	78.61	14-07-2011 17:51	-2.1	-27.80	Primary Account						E 2 5 10 1/4 1/3 1/2 X		

The Trail column shows a level count by default, when any levels are setup. This can be changed under Settings > Advanced. There you can choose to display the level count, setting preview, or both.

Profit	Pips	Step.	Trail	
New Trailing Stop				
10	2	1	<input type="checkbox"/>	X
20	10	5	<input checked="" type="checkbox"/>	X

Trailing stop works in 2 ways, please note the difference between the two:

- **Trail.** Moves the stop loss continuously, from the **market** price.
- **No trail.** Moves the stop loss only once, from the **entry** price.

**Profit** is how many pips in profit you want to order be in before moving the stop loss.

**Pips** is how many pips you want to move the stop loss. When trailing, the stop loss is moved from the market price. When not trailing, the stop loss is moved from the entry price, and can be set to a negative value to allow moving the stop below the entry price.

**Step.** is the stepping. The default value is 1 pip. With stepping you can select the number of pips between each move of the stop.

**Trail** is checked if you want to trail continuously. Please note the difference between trail and no trail as mentioned above.

When setting up multiple levels, please note that they are executed in the order they are listed.

To quickly setup Trailing Stop for multiple orders, we recommend that you use the Clone function to copy the settings from one order to multiple orders.

## Modify Order

To change the stop loss or take profit values for an order, simply click on the cell and an editor will open. You can type in the editor, click on the arrow buttons, or simply use the scroll wheel on your mouse to quickly change the value.

Market (2) Pending (4) Accounts Events Alerts																	
<input type="checkbox"/>	Ticket	Symbol	Type	Price	Lot	SL	TP	Open	Pips	Profit	Account	Trail	Reversal	Partial	Scale In	Move SL	Close
Lot 2.00, Pips -12.6, Profit -161.75																	
<input type="checkbox"/>	214910560	USDJPY				79.32	78.52	14-07-2011 09:15	-10.5	-133.95	Primary Account						E 2 5 10 1/4 1/3 1/2 X
<input type="checkbox"/>	215165237	USDJPY	• Sell	79.11	1.00	79.41	78.61	14-07-2011 17:51	-2.1	-27.80	Primary Account						E 2 5 10 1/4 1/3 1/2 X

Once you are done editing you can either click the **Commit** button at the bottom, or click somewhere else to move focus away from the current order, i.e. click anywhere but in the selected row. We recommend using the **Commit** button.

On pending orders you can also modify the price and expiration. Simply click on the **Expires** cell or **Price** cell respectively, to open the editor and change the desired values.

When you are done changing the values, the order status changes to show your changes are being executed. Once completed the status column is cleared.

To modify the stop loss and take profit in pips, right-click on an order and select **Modify**. This will open a window where you can modify the values in pips, based on the market or entry price.

The 'Modify' dialog box is shown with the following settings:

- ☒ **SL**: 20 Pips/Market
- ☒ **TP**: 40 Pips/Entry
- ☒ **Price**: 0.9984
- ☒ **Expires**: 15-01-2012 15:53

A **Commit** button is located at the bottom of the dialog.

First, you need to check which values to modify. Only those values will be changed.

This also applies to groups. Simply right-click on a group and select **Modify** to quickly modify all orders in the group.

## Stop Reverse

If you need to reverse an order immediately, you can do a manual Stop Reverse. Simply right-click on the order and select Reverse, this will close the order and open a new order in the opposite direction with the same stop loss and take profit in pips. You have 2 options for lotsize: Use the current order size, or use the default order size from the preset. This will be either risk percentage or lotsize depending on the preset settings.

To use an automatic Stop Reverse, where the reverse order is only opened if your main order is closed out at the stop loss, you can set custom values for the reverse order by clicking in the **Reverse** column. This will open the Stop Reverse settings for the order. Stop Reverse can be setup in 5 levels, each with different values.

Market (2)		Pending (4)		Accounts		Events		Alerts									
<input type="checkbox"/>	Ticket	Symbol	Type	Price	Lot	SL	TP	Open	Pips	Profit	Account	Trail	Reversal	Partial	Scale In	Move SL	Close
Lot 2.00, Pips -12.6, Profit -161.75																	
<input type="checkbox"/>	214910560	USDJPY	• Sell	79.02	1.00	79.32	78.52	14-07-2011 09:15	-10.5	-133.95							
<input type="checkbox"/>	215165237	USDJPY	• Sell	79.11	1.00	79.41	78.61	14-07-2011 17:51	-2.1	-27.80	Primary Account						

The Reverse column shows a level count by default, when any levels are setup. This can be changed under Settings > Advanced. There you can choose to display the level count, setting preview, or both.

Multiplier	SL	TP	Preset
New Stop Reverse			
1.5	0	0	<input type="checkbox"/>
2.0	30	40	<input type="checkbox"/>

**Multiplier** is used to calculate the lot size for the reverse order, i.e. 1.0 equals the same lot size, 0.5 equals half the lot size, 2.0 equals double the lot size and so on. At a minimum the **Multiplier** must be set to enable automatic Stop Reverse.

**SL** is the stop loss in pips for the reverse order. If no SL is set, the stop loss (in pips) of the main order will be used.

**TP** is the take profit in pips for the reverse order. If no TP is set, the take profit (in pips) of the main order is used.

**Preset** is checked if the default preset for the respective symbol should be applied to the reverse order. This is mostly used to apply a partial close or trailing stop to the reverse order.

There are 2 very important things to note when working with automatic Stop Reverse:

- For regular market orders, a pending order is placed immediately with an entry price at the stop loss of the main order. The reverse order is hidden in FX Synergy until activation, this is by design.
- For stealth enabled market orders, no pending order is placed. When the main order is closed out at the stop loss, a new order is opened in the opposite direction with the respective settings.

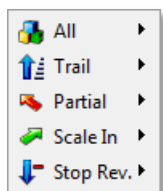
When setting up multiple levels, please note that they are executed in the order they are listed.

To quickly setup Stop Reverse for multiple orders, we recommend that you use the Clone function to copy the settings from one order to multiple orders.

## Clone Settings

When you need to apply the same settings to multiple orders, fast, you can use the clone function. Rather than manually entering values on each order. When cloning, any existing settings will be overwritten.

Right-click on an order and select **Clone**, then select what you want to clone.



You can clone the following:

- **All.** Clones Trailing Stop, Partial Close, Scale In and Stop Reverse.
- **Trail.** Clones only Trailing Stop.
- **Partial.** Clones only Partial Close.
- **Scale In.** Clones only Scale In.
- **Stop Rev.** Clones only Stop Rev.

You can clone settings in 2 ways (using the submenu on each item):


- Clone to all orders in a **Group**.
- Clone to all **Selected** orders.

To clone to all orders in a group, simply right-click on the order in the group you want to clone from, select Clone, select what you want clone, then select Group.

To clone to selected orders, use the checkboxes on the left to select which orders you want to copy settings to, then right-click on the order you want to copy from, select **Clone**, select what you want to clone, then select **Selected**.

## Clear Errors

To clear an error on a single order, simply right-click on the order and select **Clear**. To clear all orders in a group, right-click on the group and select **Clear**. To clear specific orders, use the checkboxes on the right to select them, then click on the dropdown arrow on the **Commit** button and select **Clear**.

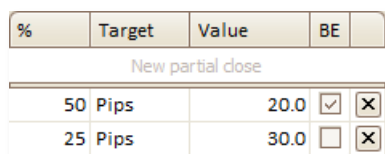
Market (2)		Pending (4)		Accounts		Events		Alerts												
<input type="checkbox"/>	Ticket	Symbol	Type	Price	Lot	SL	TP	Open	Pips	Profit	Account	Trail	Reversal	Partial	Scale In	Move SL	Close			
Lot 2.00, Pips 12.6, Profit -161.75																				
<input type="checkbox"/>			• Sell	79.02	1.00	79.32	78.52	14-07-2011 09:15	-10.5	-133.95	Primary Account							<input type="checkbox"/>	<input type="checkbox"/>	
<input type="checkbox"/>	215165237	USDJPY	• Sell	79.11	1.00	79.41	78.61	14-07-2011 17:51	-2.1	-27.80	Primary Account							<input type="checkbox"/>	<input type="checkbox"/>	

## Partial Close

Automatically close parts of an order. You can setup partial close by clicking in the **Partial Close** column. This will open the Partial Close settings for the order. Partial Close can be setup in 5 levels, each with different values.

Market (2) Pending (4) Accounts Events Alerts																	
<input type="checkbox"/>	Ticket	Symbol	Type	Price	Lot	SL	TP	Open	Pips	Profit	Account	Trail	Reversal	Partial	Scale In	Move SL	Close
Lot 2.00, Pips -12.6, Profit -161.75																	
<input type="checkbox"/>	214910560	USDJPY	• Sell	79.02	1.00	79.32	78.52	14-07-2011 09:15	-10.5	-133.95	Primary A						<div>E 2 5 10 1/4 1/3 1/2 X</div>
<input type="checkbox"/>	215165237	USDJPY	• Sell	79.11	1.00	79.41	78.61	14-07-2011 17:51	-2.1	-27.80	Primary Account						<div>E 2 5 10 1/4 1/3 1/2 X</div>

The Partial column shows a level count by default, when any levels are setup. This can be changed under Settings > Advanced. There you can choose to display the level count, setting preview, or both.



%	Target	Value	BE	
New partial close				
50	Pips	20.0	<input checked="" type="checkbox"/>	<input type="button" value="X"/>
25	Pips	30.0	<input type="checkbox"/>	<input type="button" value="X"/>

% is the percentage of the order you wish to close.

**Target** is the type of trigger for the partial close. You can select either pips or an exact price.

**Value** is for either pips or price depending on your Target selection.

**BE** (Break-Even) will move the stop loss to break-even and secure the remaining order. If the remaining order is taken out at the stop loss, it will not be a losing trade. **IMPORTANT:** Please note that break-even in this case is not the entry price, it's the stop loss price at which the order will not be a loss if it's taken out at the stop.

The percentage is relative to the actual lot size at the time of closing the order, i.e. a Partial Close setup with 3 levels (50%, 50% and 100% respectively) on a 1 lot order would first close 0.5 lot, then 0.25 lot, and then the last 0.25. Always use 100% to close the entire order, whatever is remaining.

To add a new level simply click in the top row and fill in the desired settings. You can change the values at any time. To delete or move a level, simply select it and either press the Delete key on your keyboard, or use the two arrow buttons on the right to move the order of the levels.

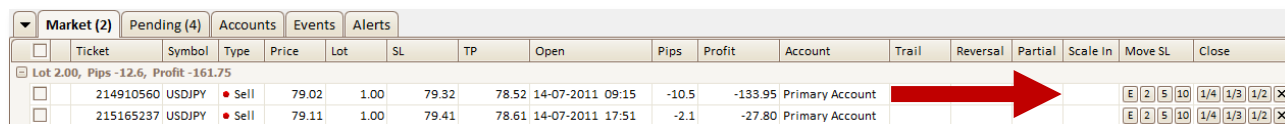
Once a Trailing Stop has been setup, the column is updated with the level count. When a trailing stop level is activated it's removed from the list, i.e. the levels will count down as they are activated.

When setting up multiple levels, please note that they are executed in the order they are listed.

To quickly setup Partial Close for multiple orders, we recommend that you use the Clone function to copy the settings from one order to multiple orders.

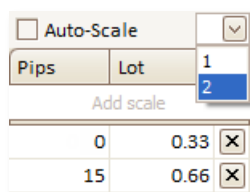
## Scale In

Automatically open additional orders based on an existing order. You can setup Scale In by clicking in the **Scale In** column. This will open the Scale In settings for the order. Scale In can be setup in 10 levels, each with different values.



	Ticket	Symbol	Type	Price	Lot	SL	TP	Open	Pips	Profit	Account	Trail	Reversal	Partial	Scale In	Move SL	Close
Lot 2.00, Pips -12.6, Profit -161.75																	
<input type="checkbox"/>	214910560	USDJPY	• Sell	79.02	1.00	79.32	78.52	14-07-2011 09:15	-10.5	-133.95	Primary Account						
<input type="checkbox"/>	215165237	USDJPY	• Sell	79.11	1.00	79.41	78.61	14-07-2011 17:51	-2.1	-27.80	Primary Account						

The Scale column shows a level count by default, when any levels are setup. This can be changed under Settings > Advanced. There you can choose to display the level count, setting preview, or both.



☐ Auto-Scale  
 Pips: 1  
 Lot: 2  
 Add scale  
 0 0.33 X  
 15 0.66 X

**Pips** is how many pips from the entry price of the last level the next level should be activated.

**Lot** is how many lots to open. You can change to Risk-based Scale In under Settings > Advanced.

**Auto-Scale** is checked if you want to automatically activate the second level and beyond, once the first level is activated.

If the first level is zero pips, it's always activated manually. If the first level has a value, and Auto-Scale is enabled, the scale in will start automatically.

To activate the first/next level at any time, simply right-click on the order or group and select **Scale Start**. If Auto-Scale is enabled any additional levels will be automatically activated once the set amount of pips is reached. Even with Auto-Scale enabled, manual activation will always activate the next level.

When setting up multiple levels, please note that they are executed in the order they are listed.

To quickly setup Scale In for multiple orders, we recommend that you use the Clone function to copy the settings from one order to multiple orders.

You can setup Scale In levels in 2 ways:

- **Manually.** Simply add the levels you need.
- **Automatically.** Using your pre-defined levels.

To add a new level manually, simply click in the top row and fill in the desired values. To add levels automatically, use the dropdown to select how many levels you want to apply (depending on how many you have defined). Any existing levels will be removed.

You can change the values at any time. To delete or move a level, simply select it and either press the Delete key on your keyboard, or use the two arrow buttons on the right to move the order of the levels.

Once Scale In levels have been setup, the column is updated with the level count and the current level. When a level is activated it is automatically removed from the list, i.e. the levels will count down as they are activated and the current level will increment.

To setup pre-defined levels click on Settings and select the Scale In tab. Here you can create up to 10 different sets of levels, each with a preset level count. All levels in a set must be filled out for that set to be active.

Accounts	Account Groups	Presets	Symbols	Scale In	Signals	Tabs	Advanced																																																																																																																																							
<div> <div> <b>1 Level</b> <table border="1"> <thead> <tr> <th>Pips</th> <th>Multiplier</th> <th>#</th> </tr> </thead> <tbody> <tr> <td>0</td> <td>0.5</td> <td>1</td> </tr> </tbody> </table> </div> <div> <b>2 Levels</b> <table border="1"> <thead> <tr> <th>Pips</th> <th>Multiplier</th> <th>#</th> </tr> </thead> <tbody> <tr> <td>0</td> <td>2.0</td> <td>1</td> </tr> <tr> <td>20</td> <td>3.0</td> <td>2</td> </tr> </tbody> </table> </div> <div> <b>3 Levels</b> <table border="1"> <thead> <tr> <th>Pips</th> <th>Multiplier</th> <th>#</th> </tr> </thead> <tbody> <tr> <td>0</td> <td>0.0</td> <td>1</td> </tr> <tr> <td>0</td> <td>0.0</td> <td>2</td> </tr> <tr> <td>0</td> <td>0.0</td> <td>3</td> </tr> </tbody> </table> </div> <div> <b>4 Levels</b> <table border="1"> <thead> <tr> <th>Pips</th> <th>Multiplier</th> <th>#</th> </tr> </thead> <tbody> <tr> <td>0</td> <td>0.0</td> <td>1</td> </tr> <tr> <td>0</td> <td>0.0</td> <td>2</td> </tr> <tr> <td>0</td> <td>0.0</td> <td>3</td> </tr> <tr> <td>0</td> <td>0.0</td> <td>4</td> </tr> </tbody> </table> </div> <div> <b>5 Levels</b> <table border="1"> <thead> <tr> <th>Pips</th> <th>Multiplier</th> <th>#</th> </tr> </thead> <tbody> <tr> <td>0</td> <td>0.0</td> <td>1</td> </tr> <tr> <td>0</td> <td>0.0</td> <td>2</td> </tr> <tr> <td>0</td> <td>0.0</td> <td>3</td> </tr> <tr> <td>0</td> <td>0.0</td> <td>4</td> </tr> <tr> <td>0</td> <td>0.0</td> <td>5</td> </tr> </tbody> </table> </div> </div>								Pips	Multiplier	#	0	0.5	1	Pips	Multiplier	#	0	2.0	1	20	3.0	2	Pips	Multiplier	#	0	0.0	1	0	0.0	2	0	0.0	3	Pips	Multiplier	#	0	0.0	1	0	0.0	2	0	0.0	3	0	0.0	4	Pips	Multiplier	#	0	0.0	1	0	0.0	2	0	0.0	3	0	0.0	4	0	0.0	5																																																																											
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In the example above, the first 2 sets have been filled out. Please note that the first level never has a pip count set as this level is always activated manually.

## Symbols

We have already added all the most commonly traded symbols. If you want to use symbols not listed in FX Synergy you can easily add them. To manage symbols, click on the **Settings** button at the bottom, and click on the **Symbols** tab.

Accounts Account Groups Presets <b>Symbols</b> Scale In Tabs Advanced		
Name	Type	Description
New symbol		
EURUSD	Forex	
GBPUSD	Forex	
USDCHF	Forex	
USDJPY	Forex	
AUDUSD	Forex	
USDCAD	Forex	
NZDUSD	Forex	
EURGBP	Forex	
EURCHF	Forex	
EURJPY	Forex	
GBPJPY	Forex	
GBPCHF	Forex	

To add a symbol, simply click in the top row and fill in the details:

- **Name** is the true symbol name. Type it without any suffix that your broker may add, i.e. if the symbol is shown as “EURUSDm” in the terminal, only type “EURUSD”. Also, make sure you honor both big and small letters.
- **Type** is the type of symbol. Please make sure you select the correct type as it is used internally for various calculations.
- **Description** is optional, and is purely for your own reference.

Click on the X at the far right to delete a symbol.

We highly recommend that you delete any symbols that you don’t use, as this will make symbol selection elsewhere much easier.

Please note that FX Synergy cannot manage orders with unknown symbols. If you place an order through the terminal on a symbol that is not defined in FX Synergy, the order will not be registered. This is by design, as we want to make sure that the symbol is correctly setup before using it.

## Symbol Groups

If you are trading multiple accounts with different brokers, symbol groups allow you to tell FX Synergy which symbols are identical, as the brokers may use different names for them. For example, some brokers use the symbol name “GOLD” while others use “XAUUSD” or something different, though it’s the same symbol. Under Settings > Advanced you can enable the **Symbol Groups** feature.

When enabled, you will see some additional options on the **Symbols** tab. To group symbols, simply use the checkboxes to select the symbols that are identical, then click the **Group** button at the bottom. To remove symbols from a group, select them using the checkboxes and click the **Ungroup** button at the bottom. Once the groups are setup, FX Synergy will automatically detect which symbols to use on the different accounts.

This feature is only in effect when trading on account groups or changing the preset on order groups where the accounts are with different brokers using different names for the same symbol.

## Console Security

You can lock FX Synergy with a password, to prevent unauthorized use. Under Settings > Advanced you can setup the **Unlock Password**. When the password is set, you will be prompted every time you start FX Synergy, and you can lock the console at any time by clicking the dropdown arrow on the **Settings** button, and selecting **Lock**. While the console is locked, FX Synergy will continue to run, managing all your trades.



If you have locked yourself out and can't remember your password, the only way to reset it is by closing FX Synergy using the Windows Task Manager and then deleting the **config.bin** file located in your FX Synergy installation folder. Please note that this will reset **ALL** settings and you will be starting from scratch.

## Built-in Webserver

FX Synergy has a built-in webserver that you can use to remotely monitor all activity. You can view all data from the following tabs: Market, pending, accounts and events. This can be very useful when you are away from your computer and want to monitor any activity, or if you are running FX Synergy on a VPS. The webserver can only be used to monitor activity, i.e. you can't manage any trades or change any settings.

Under Settings > Advanced you can enable the webserver, set the desired port, and an optional username and password. When the webserver is active, you can access it from <http://localhost:8081>. If you want to access it from the internet, simply use your public IP address. You may need to configure your firewall to open the port.

Please note that with username and password set, the webserver will shutdown after 10 invalid login attempts. The webserver can be started again by either restarting FX Synergy, or simply opening and closing Settings. If you specify an invalid username or password, you need to restart your browser to retry with different credentials.

## Reset Configuration

If you need to reset all settings and start over, you can delete the **config.bin** file found in the FX Synergy installation folder. Please note that this action can't be undone, and that **ALL** settings will be deleted.

Un-installing, re-installing or updating FX Synergy will not delete the config.bin file.

## Other Features

FX Synergy offers a few special features not mentioned elsewhere in the manual.

### Expiry Price on Pending Orders


On the list of pending orders, you will notice that each order has an **Expiry** price column. Here you can setup an expiration price for each pending order. When the price is reached the order is deleted.

### Manual Activation of Pending Orders

If you want to activate a pending order immediately, rather than waiting for it to hit its price target, simply right-click on the pending order and select **Activate**. This will delete the pending order and open a market order with the same settings.

## Advanced Settings

To manage special features and other tweaks, click on the **Settings** button at the bottom, then select the **Advanced** tab.

Accounts	Account Groups	Presets	Symbols	Scale In	Signals	Tabs	Advanced
Name		Value	Description				
Enable Stop Reversal		Yes 	Enable order stop reversal feature				
Enable Scale In		Yes	Enable order scale in feature				
Show Order Time		Yes	Show broker time for when order was placed				

Disabling a feature also hides any associated elements in the user interface. If you don't use a particular feature, such as Stop Reverse or Scale In, we highly recommend that you disable it.

You can change the following settings:

- **Features**

- **Trailing Stop:** Show the level count, settings, or both.
- **Stop Reverse:** Show the level count, settings, or both.
- **Partial Close:** Show the level count, settings, or both.
- **Scale In:** Show the level count, settings, or both.
- **Scale In Type:** Risk-based or Lot-based multiplier.
- **Order Time:** Show broker time, local time, or time elapsed.
- **Pips to SL/TP:** Show columns with pips to SL and TP in the market order grid
- **Move SL Buttons:** Show or hide the Move SL buttons on market orders.
- **Order Risk:** Show order risk percentage or risk amount.
- **Partial Close Buttons:** Show or hide the Partial Close buttons on market orders.
- **1-Click SL/TP Editor:** Enable SL/TP editor to allow manual adjustment of values.

- **Misc.**

- **Stealth SL/TP Color:** SL and TP values are shown in this color when stealth mode is enabled.
- **SL Notify Distance:** Shown red bar next to SL when market is specified pips from SL.
- **TP Notify Distance:** Shown green bar next to TP when market is specified pips from TP.
- **Activate Notify Distance:** Shown green bar next to price when market is specified pips from activation.
- **Order Comment:** Default comment to add to all orders.
- **Symbol Groups:** Used with account groups to trade symbols that do not have the same name across brokers.
- **Unlock Password:** Password to unlock FX Synergy when locked.
- **Account Launcher:** Auto-launch terminals when FX Synergy starts. **IMPORTANT:** Please note that due to the way MT4 handles configuration data, you may not see the same settings in MT4 when an account is started through FX Synergy. If this happens simply save your settings in a profile when starting manually and load it when auto-starting accounts.
- **Non-Forex ECN Delay:** On ECN enabled accounts SL/TP values on non-Forex orders are applied with a delay (in seconds).
- **Ignore Account Offline:** Ignore account offline status (use only if you are having issues with account status).

- **Auto-Detect Digits:** By default, symbol digits are auto-detected. If you experience any issues you can disable auto-detection and setup symbol digits manually. Please note that all symbol digits must be specified without any extra digit that the broker may add.
- **Auto-Detect Tickvalue:** By default, symbol tickvalues are auto-detected. If you experience any issues you can disable auto-detection and setup symbol tickvalues manually. Please note that tickvalues are used with risk calculation, making it extremely important that the manually entered values are 100% correct.
- **Pip Decimal Increment:** By default, all pip value editors increment by 1.0 pip. If enabled, all pip value editors will increment by 0.1 pip instead. This feature is mostly useful for scalpers.
- **Background Dim Level:** Select the color intensity used when dimming the background color of the application.
- **Highlight Order Level:** Select the color intensity used when highlighting order selection. Set to zero to disable this feature.
- **Alerts**
  - **Email Alert Address:** The email address to send email alerts to.
  - **Email Alert Options:** Select which events trigger an email alert.
  - **Price Alert Account:** Set the default account to use with price alerts. This will save you from having to select the account every time you add a price alert.
  - **Audio Alerts:** Play alert sounds when showing popup alerts.
  - **Voice Alerts:** Select which order events trigger a voice alert.
- **News Import**
  - **Default Reminder:** Default reminder time to use with news import.
  - **Default Impact:** Default impact to use with news import.
- **Webserver**
  - **Webserver Enabled:** Built-in webserver for monitoring.
  - **Webserver Port:** Webserver is listening on this port.
  - **Webserver Username:** Username to access webserver (leave blank to disable authentication)
  - **Webserver Password:** Password to access webserver (leave blank to disable authentication)

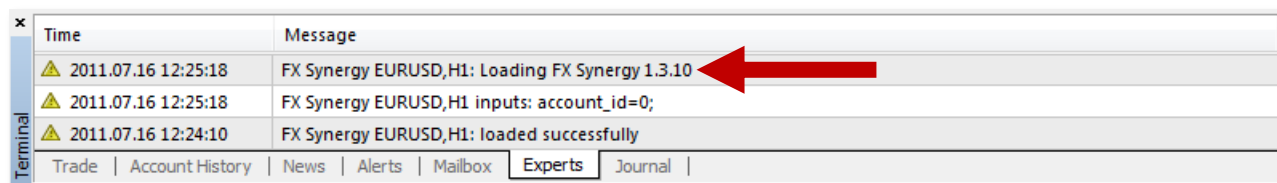
## Troubleshooting

The most common issues are listed below. If you have an issue that cannot be resolved by reading this manual please contact our support team.

### Connecting to MetaTrader

If you experience any problems connecting your platform to FX Synergy, the most common issue is that the EA is not running on the platform. To solve this, please do the following:

1. Always use the latest version of MetaTrader.
2. Make sure that you have loaded the FX Synergy template on a chart.
3. Check that Expert Advisors are enabled on your platform. There should be green Expert Advisors button in the toolbar.
4. Verify that the EA has started correctly. Check the **Experts** tab on your platform, and look for the entry that reads "Loading FX Synergy". This means the EA has started.



**IMPORTANT:** The EA version should **ALWAYS** match your version of FX Synergy. You can find the version number by clicking on the dropdown arrow on the **Settings** button at the bottom, then select **About**.

### No Quotes

If you're not getting any quotes in FX Synergy for one or more symbols, check that the symbol is listed on the symbols list in MetaTrader. If not, you need to right-click on the symbols list in MetaTrader and select **Show All**. After doing this you need to either restart the platform or reload the template to restart the EA, otherwise the new symbols won't be detected.

## Manual EA Installation

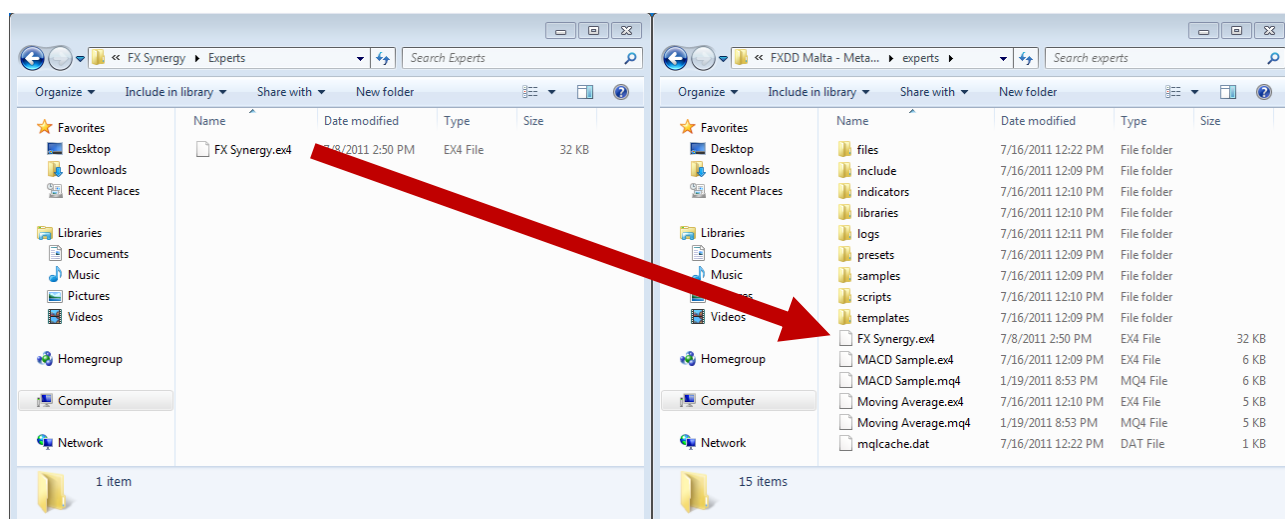
If FX Synergy cannot install the Expert Advisor on your platform, for whatever reason, you can easily do it manually. All you really need is the account ID from FX Synergy.

**IMPORTANT:** Please **DO NOT** manually install the EA unless it really doesn't work using the template.

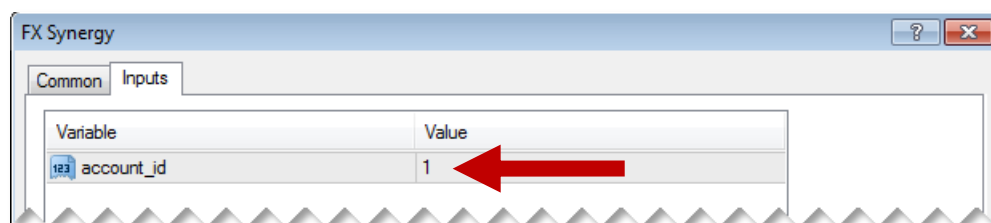
First, click on **Settings** at the bottom, then note the account **ID** on the far left.

Accounts											
Account Groups		Presets		Symbols		Scale In		Tabs		Advanced	
ID	Account	Broker	Name	Preset	Path	Margin	Slip.	Retry	ECN		
New account											
1		pari (UK) Ltd.	Live Account	My Preset	C:\Program ...	0	3	3		X	
2	3569784	Alpari (UK) Ltd.	Demo Account	My Preset	C:\Program ...	0	3	3		X	

Second, you need to copy the Expert Advisor file to the platform. Make sure the platform is closed before you continue. The EA is located in the subfolder **Experts** in the folder where you installed FX Synergy. The path will be something like *C:\Program Files\FX Synergy\Experts*. Copy the FX Synergy EA to the subfolder **Experts** in the folder where your platform is installed. The path will be something like *C:\Program Files\Broker - MetaTrader\Experts*.



Finally, simply start the platform, and drag the EA onto a chart as described in the chapter on Installation. The only difference is that you need to enter the account ID on the **Inputs** tab when adding the EA to the chart.



**IMPORTANT:** Please keep in mind that if you remove the EA from the chart, you need to enter the account ID again next time you add it to a chart.

## Tips & Tricks

Some of the features in FX Synergy can be used in several sneaky ways to offer some really cool functionality, some of which your broker might wish you couldn't do.

### Tight Trailing Stop

Using Stealth Mode to hide your stop loss and take profit values, you can actually set a much tighter stop loss than your broker normally allows. Since the real stop loss value is managed by FX Synergy, using Stealth mode, you can set your trailing stop as tight as you want.

### Tight Pending Orders

Using Stealth Mode with pending orders actually means that the order doesn't even go to your broker. It is kept secretly inside FX Synergy, and the order isn't placed unless the set price is hit. You can use this feature to place pending orders as tight as you want.

### Sneaky Hedging

If your broker doesn't allow hedging, you can use pending orders with stealth mode to place an invisible hedge.

## Support

One of our top priorities is outstanding customer support. If you have any questions or problems, please contact us immediately. Our customer support is open 12 hours a day, every weekday. You will be supported all the way by people who know our products inside out. Please note that support tickets are not answered on weekends.

Please visit [www.pecuniasystems.com/support](http://www.pecuniasystems.com/support) for outstanding customer support.